

Pricing Analyst

Department: Investor Support

Location: Clayton, MO (On-site)

Experience: Mid-level Preferred (2–5 years)

Type: Full-time

Role Purpose & Scope

The Pricing Analyst is responsible for daily pricing operations at LoanNEX, ensuring accurate, timely delivery of investor and lender pricing across the platform. This role serves as the primary point of contact for pricing discrepancies, manages parser configurations, and produces the recurring reports our clients rely on, working closely with Investor Support, Product, and Engineering to keep pricing running smoothly.

Role Responsibilities

- Triage and resolve investor pricing support issues daily, serving as the primary point of contact for pricing discrepancies and configuration questions
- Perform daily pricing operations that support unique investor and lender pricing strategies, including CLM uploads and Tiered Pricing
- Generate and distribute daily reports for key accounts (ACC, Bank United, and others)
- Maintain pricing parser configurations across all investors and lenders, including new program setup and mapping adjustments
- Conduct weekly market analysis and universal bulk testing to ensure pricing accuracy across the platform
- Produce monthly recurring and ad hoc reports as directed by the business
- Provide backup coverage for Investor Support when primary owners are out of office

Key Performance Indicators

- Daily report delivery to key accounts: 99% on-time delivery – daily
- Investor support pricing tickets: initial response within 1 business day, resolution within 3 business days – weekly review
- Parser configuration accuracy: minimal pricing defects traced to parser misconfiguration – monthly



- Universal bulk testing and market analysis: completed and reviewed – weekly

Qualifications

- **(Required)** Strong Excel and data manipulation skills, with the ability to work with large datasets
- **(Required)** Ability to manage multiple daily deliverables with consistent accuracy
- **(Required)** Experience in pricing operations, financial analysis, or mortgage technology preferred; open to recent college graduates with strong analytical fundamentals
- **(Preferred)** Mortgage industry experience (pricing, secondary markets, or capital markets)
- **(Preferred)** Familiarity with loan pricing engines, LLPAs, or investor rate sheets
- **(Preferred)** Experience with APIs or technical integrations, including comfort reading logs and basic troubleshooting
- **(Preferred)** Background in fintech, SaaS, or B2B technology environments

Skills & Competencies

- Strong attention to detail and ability to identify pricing anomalies in large datasets
- Clear written and verbal communication skills for client-facing interactions
- Problem-solving mindset with the ability to work independently and triage priorities under pressure
- Client-focused mindset and collaborative approach when working with Investor Support, Product, and Engineering teams
- **Tech skills:** Excel, PPE platforms, Jira, basic familiarity with APIs and log-based troubleshooting

LoanNEX is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, creed, sex, national origin, age, disability, marital status, sexual orientation, gender identity, veteran status, or any other protected status in accordance with applicable federal, state, and local laws. Applicants must be able to work without employer sponsorship. LoanNEX is committed to providing reasonable accommodations for qualified individuals with disabilities.

