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## Seller Specific Rules Buyside Credit Manager Setup and User Guide September 2025

## **LoanNEX Seller Specific Rules: Table of Contents**

Need Additional Guidance? Contact investorsupport@loannex.com. Our team can recommend best practices based on your use case.

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- 1. Overview, Use Cases, and Implementation Steps
- 2. Seller Specific LLPAs
- 3. Seller Specific Eligibility

## Overview, Use Cases, and Implementation Steps

#### **Use Cases**

- Creating price specials for specific sellers, tied to specific loan criteria and/or a given time frame
- Buying loans against approved seller guidelines
- Seller Specific Eligibility Rules (both expanding and contracting)

#### **Key Capabilities**

- Map sellers to one or more groups via Seller Mapping (new column = Seller Tag)
- Apply seller or seller group specific logic without cloning base programs or products
- Layer custom **LLPAs** and/or **Max Price** rules on top of default configurations for specific sellers
- Modify or override eligibility rules (hard stops / soft stops) per seller or seller group
- Combine global rules with seller-specific customizations
- Support seller-level targeting across: Primary Screens, Overlays, Soft Stops, LLPAs

#### **Steps to Implement Seller Specific Rules**

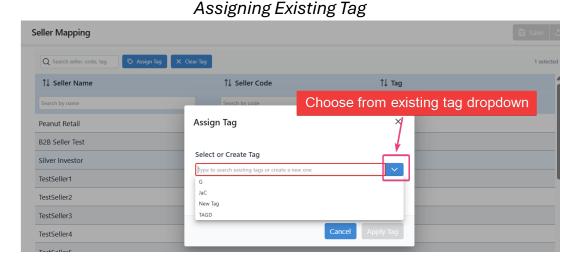
- Create Seller Tag(s)
- 2. Apply Tags to LLPAs
- 3. Configure Eligibility Rules

## Seller Specific Rules - LLPAs

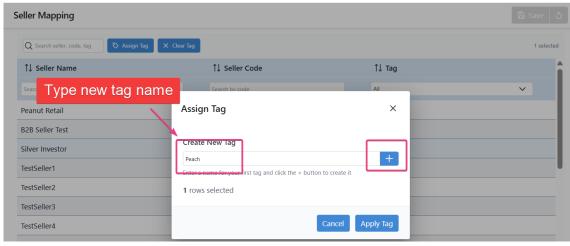
## Step 1 – Create Seller Tag

Tags can be shared across multiple sellers, or unique to a single seller

- 1. Navigate to Client Admin → Seller Mapping
- 2. Click in the column **Tag** to enable the 'Assign Tag' function
- 3. Click Assign Tag
- 4. Select an existing tag from the **dropdown**, or **type in a new tag and click the '+' sign**
- 5. Click Save



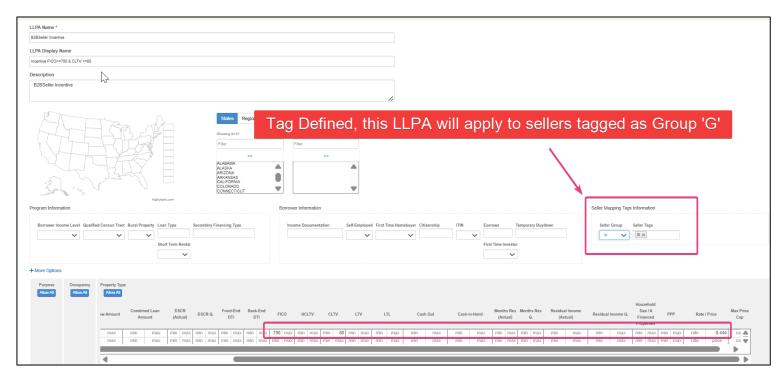
#### Creating New Tag



## Seller Specific Rules – LLPAs – Applying the Tag to an LLPA

## Step 2 – Apply Tags to LLPAs

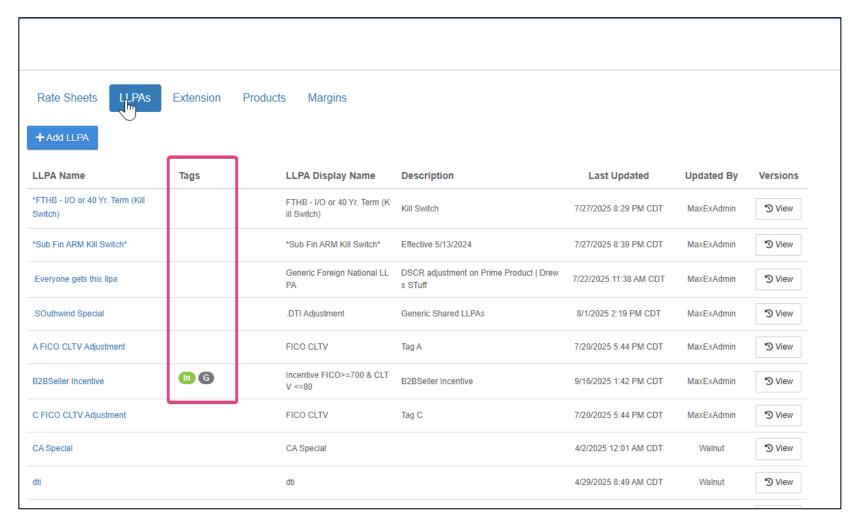
- 1. Navigate to Manage Pricing → LLPAs
- 2. Create the LLPA using the standard process
  - For general guidance, see the Manage Adjustments Setup Guide in the LoanNEX Resource Center
- 3. In the LLPA, open the **Seller Group** dropdown and select the tag(s)
  - Multiple selections are allowed
  - Available operands: In, Not In, and No Tag
- 4. Configure the remaining LLPA criteria
  - In this example, the LLPA is triggered off of FICO and LTV
- 5. Click Save
- 6. Attach the LLPA to the appropriate products
  - For more information, see the *Manage Adjustments* Setup Guide in the LoanNEX Resource Center



## Seller Specific Rules – LLPAs (Summary Page)

## Seller Tag Visibility

- Go to Manage Pricing → LLPAs
- View the new Tags column provides visibility into which LLPAs are tied to specific seller groups
- If an LLPA is configured with tags, the column will display the applicable value(s)



## Seller Specific Rules – Eligibility Rules

## Step 3 – Configure Eligibility Rules

Buyside users with **Credit Manager access** can now create eligibility rules for a specific seller or group of sellers.

- 1. Navigate to Credit Manager
- 2. Choose Rule Type
  - When deciding how to configure rules, use these guidelines:
    - Primaries best when there are many rules custom to a seller or when eligibility is tiered
    - Overlays best when there are just a few rules that vary for a specific seller or group of sellers
    - **Soft Stops** optional warnings that flag conditions without blocking the loan

#### 3. Configure Rules

- Create eligibility rules using the same approach as LLPAs in earlier steps
- All rule types include tag visibility, making it easy to identify which rules apply to specific sellers or seller groups

#### 4. Attach Rules to Programs

After configuration, attach the eligibility rules to the relevant programs so they take effect

## Submit a Case to LoanNEX Support

Need Additional Guidance? Contact <a href="mailto:investorsupport@loannex.com">investorsupport@loannex.com</a>. Our team can recommend best practices based on your use case.

- 1. Select the appropriate email address below:
  - Client Support / Configuration Settings: <a href="mailto:support@loannex.com"><u>support@loannex.com</u></a>
  - > Eligibility & Pricing Inquiries: <a href="mailto:investorsupport@loannex.com">investorsupport@loannex.com</a>
  - > Sales: sales@loannex.com
  - ➤ General Inquiries: <u>info@loannex.com</u>
  - ➤ Billing Inquiries: <u>support@loannex.com</u>
- 2. Include Contact Information: Name, Company Name, Email, Telephone
- 3. Include a detailed description of your Case
- 4. A Case will be created, and the appropriate LoanNEX Team member notified
- 5. LoanNEX will respond within one business day to address your Case