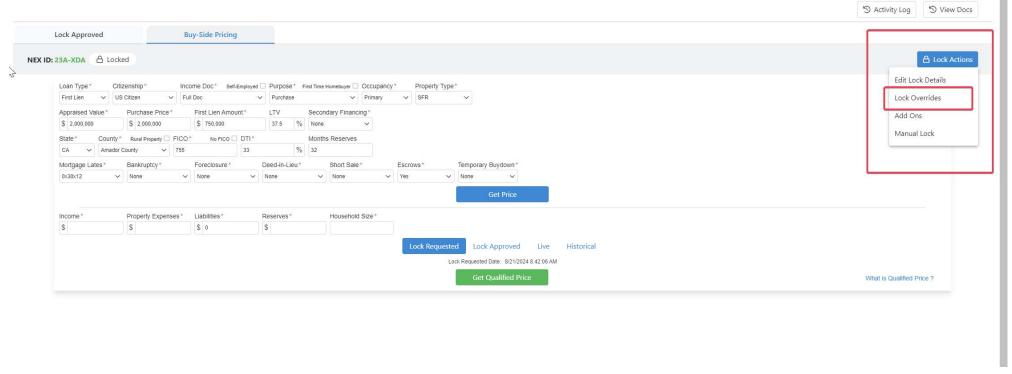


Backdating Locks User Guide

Introduction to Back Dating Locks in LoanNEX:

This guide will walk you through the steps to modify an existing lock and set the lock date to a past date. When a lock is backdated, the expiration date will automatically adjust based on the new lock date and the selected lock period.

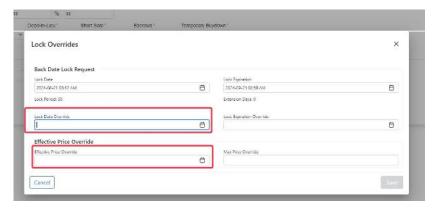
- Navigate to the Loan in Exchange Pipeline
- Navigate to the Buy-Side Pricing Tab
- Select Lock Actions
- Select Lock Overrides



- 1. In Lock Date Override, enter the newly desired lock date by clicking the calendar icon
 - 1. This date will be used to calculate the new lock date and expiration date
- 2. Enter the Effective Price Override Date
 - 1. This date will be used as the pricing reference when we reprice the loan (next slide)
- 3. Select Save

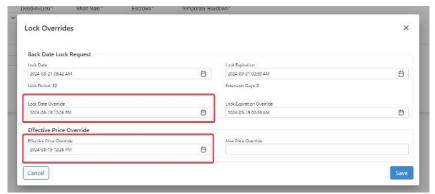
Exampe: Initial Popup View

FYI Max Price Override (shown below) will NOT be used when backdating a lock

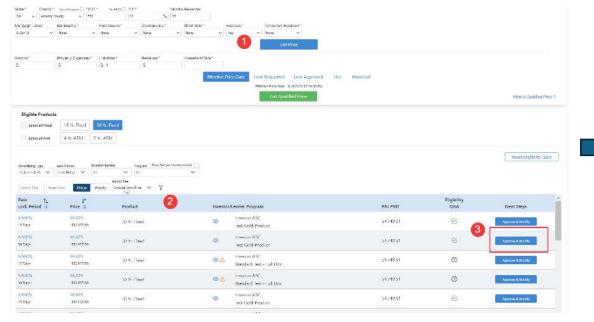




date, and defined August 19th as the date for which I want to use pricing.



- 1. Select Get Price
- Determine the correct product, program and lock period
 - 1. Note: You can toggle back to the Lock Approved tab to see the original product, program, and lock term
- 3. Select Approve & Modify
- 4. Confirm **Approve Modification** in popup



Note:

Expiration Date shown in popup will display newly calculated Expiration Date

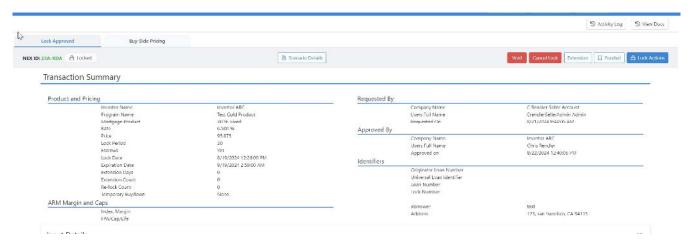


Done!

Items to Note:

- The lock date and lock expiration will be updated on the transaction summary page
- The activity log will reflect the Back Dated Lock via a Lock Modification
- In order to "undo" the backdating of a lock, please consult the Void Lock Action User Guide which can be found in the Resource Center

Example: Transaction Summary Page once back date is complete



Submit a Case to LoanNEX Support

- 1. Select the appropriate email address below:
 - ➤ Client Support / Configuration Settings: <u>support@loannex.com</u>
 - Eligibility & Pricing Inquiries: investorsupport@loannex.com
 - ➤ Sales: sales@loannex.com
 - ➤ General Inquiries: info@loannex.com
 - ➤ Billing Inquiries: <u>support@loannex.com</u>
- 2. Include Contact Information: Name, Company Name, Email, Telephone
- 3. Include a detailed description of your Case
- 4. A Case will be created, and the appropriate LoanNEX Team member notified
- 5. LoanNEX will respond within one business day to address your Case